IKJA-App-Project

International Cultural Youth Work (IKJA) helps **young** refugees to get support in Germany. This support is given for example in terms of **social work**, mentors, **tutors, german** classes, events. A field worker who knows many languages **often** is the first contact to the refugees. He talks to them to find out whether and in which form IKJA can help. While this sounds simple, there are several problems. The refugees often change their telephone number to save money. So keeping contact is difficult. Here an App is needed which refugees can install on the mobile and which allows them to get in contact with the field worker and provide some simple information and which allows the field worker to send some information and messages. To cope with the language problems, auto-translation would be very helpful. The other main problem is the time of the field worker. After meeting with the refugees the field worker needs to keep track of informal notes on the life of the refugees as well as of the services recommended to them. Here an App is needed which allows the field worker to keep this data easily and store it in the IJKA-Office-Database (see other Project), **which is also necessary for the evaluation of the required by the sponsors of the project**. To save even more time speech-to-text would be very helpful here.

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IKJA-Office-Project

The "IKJA Office System" is a tool that helps **International Cultural Youth Work** (IKJA) efficiently manage its diverse services for refugees and meet the requirements of reports to different sponsors. These services include **counselling**, **social work**, **professional integration,** mentoring and tutoring - mostly by volunteers - but also include events and housing.
Each funding sponsor of IKJA has specific Key Performance Indicators (KPIs) and requirements that must be met. These KPIs are varied and may include, for example, the number of refugees under the age of **18** being mentored or the number of refugees in German language courses **and tutoring**. It is critical that these KPIs can be customized as sponsors and KPI change **can** change several times a year **with new projects. The tool should allow to add new projects easily.**
Basic functionalities include a dashboard that gives an overview of services, volunteers and refugees and **attainments (for example language certificates, (school leaving) qualifications, internships, apprenticeships, finding a job or a room or flat)**.
Furthermore, it is important to record data about the refugees and their individual participation in different services in a timeline and to be able to search for mentors and tutors with different skills. KPI management encompasses definition of new KPIs and automatic adaptation of input forms and the dashboard to reflect the new KPI. Data from the IKJA-App-project (see other Project) should be managed as well. The system must be easy to use and maintain, as IT-support to IKJA is only voluntary. Also, the data about refugees is highly sensitive. **There should be also a backup in Excel, so the data can´t get lost**.

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